

Vivun Inc. - Credit Consumption Rate Card

This Credit Consumption Rate Card (“Rate Card”) describes the credit consumption rates applicable to certain features, functions, activities, storage, and retention aspects of the Services offered by Vivun, Inc. (“Vivun”). This Rate Card is incorporated by reference into and governed by the Master Services Agreement or any other Agreement agreed to between Customer and Vivun for the provision of the Services contemplated herein, the Consumable Credit Terms Addendum, and any applicable Order Form (collectively, the “Agreement”). Capitalized terms not defined herein have the meanings set forth in the Agreement.

Category	Usage Type	Multiplier	Consumption Exceptions
Avatar	Minutes	57	None
Avatar Input	1M Tokens	583	None
Avatar output	1M Tokens	4,667	None
Voice	Minutes	20	None
Voice Input	1M Tokens	583	None
Voice Output	1M Tokens	4,667	None
Whisper	Minutes	4	None
Whisper Input	1M Tokens	583	None
Whisper Output	1M Tokens	4,667	None
Notetaker	Minutes	4	None
Proactivity Input	1M Tokens	583	Not Credit-Consuming for Licensed Users
Proactivity Output	1M Tokens	4,667	Not Credit-Consuming for Licensed Users
Chat Input	1M Tokens	583	Not Credit-Consuming for Licensed Users

Chat Output	1M Tokens	4,667	Not Credit-Consuming for Licensed Users
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License-Based Carve-Out. Notwithstanding anything in this Rate Card to the contrary, the activities identified herein as “Not Credit-Consuming for Licensed Users” shall not be deemed Credit Consuming Activities, and shall not result in the consumption of Credits, to the extent such activity is undertaken by an individual licensed under an Order Form where the applicable unit of measurement is “Users of Agentic Solutions.” For clarity, activities performed by or on behalf of such licensed Users that fall within the scope of the rights granted under the “Users of Agentic Solutions” license are included within the applicable license fees and do not require the expenditure of Credits.

In order to reflect changes in underlying computation, infrastructure, third-party dependencies, service functionality, or other costs associated with providing the Services, Vivun may modify this Rate Card, including by adding, removing, or adjusting credit consumption rates or introducing new credit-consuming activities, from time to time at its discretion. Any such modifications will apply prospectively only and will not require an amendment to the Agreement or any Order Form. Continued use of the Services after the effective date of an updated Rate Card constitutes acceptance of the revised rates.

For clarity, Customer's price per Credit is fixed and is set forth in the applicable Order Form. This Rate Card governs only the rate at which Credits are consumed and any changes made to this Rate Card will not modify Customer's price per Credit.

Trial Features. Certain trial, beta, preview, or evaluation features may be made available from time to time and may not be described in this Rate Card. Customer acknowledges that credit consumption, limitations, or usage mechanics applicable to such trial features may differ from those set forth herein or may not be specified in advance, and that such features are provided subject to the terms of the Agreement and any additional terms or notices provided by Vivun.

For questions or concerns, please contact legal@vivun.com or your Technical Account Manager.